



Service Bulletin

SA-019

DATE: June 1, 2012
TO: All Service and Parts Managers
SUBJECT: HKR Heater Kits with HKS Instructions

HKR Heater Kits manufactured from April 23, 2012 through May 25, 2012 were packaged with the incorrect installation instructions. They were packaged with the HKS Installation Instructions rather than the HKR installation instructions. The affected serial number range is 1204812314 through 1205917254.

The HKS installation instructions do not provide the correct instructions for installing the HKR Heater Kits in Goodman Air-Handlers and do not contain any instructions for installing these heater kits in Goodman Package Coolers and Heat Pumps.

As Goodman desires to have the correct installation instructions provided with these heater kits, we will be sending quantities of replacement installation instructions IO-365 to each location where these heater kits were shipped and ask that you replace the installation instructions in the HKR Heater Kits with the HKR installation instructions you receive. Along with the replacement installation instructions, we will send a list of the affected HKR Heater Kit models and serial numbers shipped to each location so that you can identify the affected kits.

Heater kits shipped after May 25, 2012 have been reworked at the factory and can be identified by the green dot on the box next to the model number label.

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